

TMS Quality Policy Statement

TMS is an independent company, which provides a wide range of Medical and Occupational Health services across the Thames Valley and surrounding areas. It specializes in the Occupational Health aspects of ionising radiation and other highly regulated industries.

TMS has qualified staff with expertise in all aspects of Occupational Health, including emergency response, health surveillance, workplace visiting, health promotion, case management and first aid. Additionally, TMS staff also provide specialist first aid training, Occupational Health audits and also undertake the delivery of training courses, covering a range of health issues.

It is the policy of TMS that all of our service delivery activities are carried out in accordance with our Business Management System, which has been designed to incorporate the Quality Management System requirements of ISO 9001:2015. Our Business Management System contains all the instructions and procedures, and documented information to manage and control our business, and is available to all staff.

Delivering the highest levels of customer satisfaction remains core to our business, and it is essential that we consistently meet or exceed our customers' requirements, needs and expectations for the quality, performance, timeliness and the cost of the products and services we provide. This requires that we fully understand our customers' requirements and that these can be met consistently, to the required standard and by fully-resourced competent staff, who are actively involved in improving our Business Management System and its quality requirements.

Our Business Management System is subject to continuous review and improvement to ensure the highest levels of integration of quality management system requirements into our business processes, standardising and unifying as many common processes as possible.

Implementation of these policies is designed to ensure that we consistently meet or exceed the quality and performance requirements of our customers, in a timely and cost-effective manner.

I personally affirm my commitment to enhancing the TMS Business Management and Quality Management Systems requirements through the implementation of ISO 9001:2015. I fully support the provisions of this policy and solicit the active partnership of all TMS personnel in its implementation throughout our Company.

Signature:



Position: Managing Director

January 2016